

New agreement

= good pay and conditions

+ world class customer service

The negotiation of a new Telstra enterprise bargaining agreement (EBA) presents a unique opportunity.

To be a success the parties must take the opportunity of the EBA to move forward. Members want to see positive outcomes.

We need an EBA that rewards staff properly, and delivers for customers by providing sufficient, well trained staff for good customer service.

Telstra employees are amongst those that are at the forefront of the telecommunications revolution transforming Australia - and the world. Connecting families, friends, businesses and governments.

The Australian community wants a high-speed, fibre-based broadband network which will enhance efficiency, productivity and innovation across all sectors of the economy. A decent EBA could be a key step in delivering this.

The ongoing commitment and creativity of Telstra staff is central the company's future. It's in the interest of all parties to ensure this EBA means Telstra can continue to attract and retain highly skilled and motivated employees.

With a new federal government and new fairer workplace laws being considered, we are in a better position to succeed.

With your support, Telstra unions (CEPU, CPSU, APESMA) will be working together to win a fair and forward-looking agreement that rewards hard work and respects workplace rights.

ACTU helps

With the importance of the Telecommunications industry and this EBA, the ACTU has agreed to lend their expertise and influence.

The first meeting with management will be held on May 15, to open negotiations for this year's union enterprise bargaining agreement (EBA).

The principles we promote are:

- good secure jobs for a skilled workforce who deliver important services to the community
- protection of current conditions including the redundancy agreement
- a fair balance between work commitments and family and community life
- a workplace where employees get a genuine say about decisions that affect them
- decent pay rises that keep pace with the cost of living and also recognises the contribution of staff
- fair and equitable performance management arrangements
- the right to join and be represented by a union, and access to effective conciliation and arbitration.

To secure these outcomes, we need the involvement of all Telstra staff.

What you can do:

If you are already a union member, thanks for your support. Please help by talking about your unions' EBA campaign with your workmates

If you are not yet a member, please join today and help win some real improvements in Telstra. The more members of your union, the better agreement you will get.

If you are a member already, why not ask a colleague to join? Every member makes a successful outcome more likely.

